

myCB

Place Order

### UB95 : Background Check

When you place your initial order, you will be prompted to create your secure myCB account. Your myCB Service Desk is available to assist you via phone, chat and email

Monday-Thursday 8:00 am-10:00 pm & Friday 8:00 a.m. - 6:30 p.m. & Sunday 10am- 6:30pm EST  
888-914-7279 or servicedesk.cu@castlebranch.com

- ✓ View your order results
- ✓ Upload and store important documents and records
- ✓ Manage requirements specific to
- ✓ Place additional orders as needed.
- your programs
- ✓ Complete tasks as directed to meet deadlines

[Forgot Password?](#)