



10.8				below if using Java 7 with Mac.
Mac OS 10.9	Certified	Unsupported	Certified	Unsupported - Please review the end note below if using Java 7 with Mac.
Mac OS 10.10	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Certified - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.
Mac OS 10.11	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Certified - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.
Mac OS 10.12	Unsupported	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Provisional - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.
Mac OS 10.13	Unsupported	Certified- Please review end note below about using the Blackboard Collaborate Launcher.	Provisional - Please review end note below about using the Blackboard Collaborate Launcher.	Unsupported - Please review the end note below if using Java 7 with Mac.

Firefox (Latest Stable Release) - For information on Firefox's public development channels, refer to [Firefox's Releases page](#). All other Firefox channels are unsupported.

Important Update: Mozilla has announced that Firefox will stop supporting NPAPI plugins as of March 7th, 2017. This includes the Java applets that the SAS uses as well as any NPAPI plugin. [Please review KBA 40427 for more details](#).

Chrome (Stable Channel) - For information on Chrome's release channels, refer to the [Chrome Release Channels](#) page. All other Chrome channels are unsupported. Chrome does not support Java 7 on the Mac platform. A 64-bit browser (Safari or Firefox, for example) is required to run Java 7 on Mac OS X. 32-bit browsers such as Chrome do not support Java 7 on the Mac platform.

Important Update: Google Chrome, "Version 45.0.2454.85 has permanently stopped supporting NPAPI browser plugins. This includes the Java applets that the SAS uses as well as any NPAPI plugin. [Please review KBA 40427 for more details](#)

Linux - Linux (all distributions) is **NOT** supported for use with Blackboard Collaborate Web Conferencing.

Chrome OS - Chrome OS and Chromebooks are **NOT** supported for use with Blackboard Collaborate Web Conferencing.

Supported Java Versions

Note: 32 bit operating systems require a 32 bit JVM. 64 bit operating systems require a 64 bit JVM.

Operating System	Java Versions (JRE)
Windows 7,8,10	Java 7 and Java 8 Java Access Bridge 2.0.1
Mac OS X	Oracle Java 7 and Java 8

Additional Requirements:

- 256 MB RAM
- 20 MB free disk space

- Internet Access - 28.8 kbps speed or above (Broadband connection highly recommended)
- Soundcard with microphone and headphones (A headset with microphone/headphones is highly recommended)
- Webcam (optional)
- **Note:** Thin client solutions such as Citrix Metaframe and Virtual Machines are **NOT** supported for use with Blackboard Collaborate Web Conferencing.

System Requirements for Blackboard Collaborate mobile web conferencing:

Blackboard Collaborate Mobile Web Conferencing system requirements: [Mobile - System Requirements for Blackboard Collaborate Mobile Web Conferencing](#).

Supported Document Versions:

To find out which versions of Microsoft PowerPoint and OpenOffice/StarOffice Impress are supported in Blackboard Collaborate please refer to [Blackboard Collaborate - What versions of Microsoft PowerPoint and OpenOffice/StarOffice Impress can I use with Blackboard Collaborate Web Conferencing?](#)

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